

Nurse Call

Clinical **Communications** and **Workflow** Solutions

Novus[®] Connect

POE • VoIP

- ✓ **Increase Patient Safety**
- ✓ **Enhance Experiential Care**
- ✓ **Improve Clinical Workflow**
- ✓ **Involve Patient and Family**
- ✓ **Reduce Sound Levels**



**Innovating Sustainable Solutions
For the Advancement of
Patient Outcomes**



West-Com

Nurse Call Systems, Inc.

Patient and Staff Satisfaction

The West-Com Unit CareBoard displays dynamic and actionable information to help care providers and unit managers make timely, informed decisions to improve patient care. It replaces the static, handwritten, staff assignment grease board in the nurses station. The Unit CareBoard displays current patient and staff room assignments, and reports on patient status, room status, bed compliance, high volume call levels, calls unanswered within the standards, and more. The Unit CareBoard can also:

- Display patient and room status
- Automatically populate unit assignments
- Report compliance concerns
- Identify potential staffing adjustment

Bed	PI	RN	CNA	Attributes	Transfer or D/C	CCPD	CNP	Status	Calls Last 60	Tasks
3301	RL	Miracel	Rhea Mae							Change Pk. Room
3302	TS	Miracel	Rhea Mae							95% to bedline Sat 2/2/15
3303	DO	Pat	Rhea Mae							Cycle Purple: Ext 9995
3304	KY	Rhea	Rhea Mae							
3305	AW	Pat	Rhea Mae							
3306	VG	Miracel	Rhea Mae							
3307	JS	Rhea	Rhea Mae							
3308	HM	Dubois	Rhea Mae							
3309	?	Pat	Rhea Mae							
3310	MD	Rhea	Rhea Mae							
3311	BD	Miracel	Rhea Mae							
3312	?	Dubois	Rhea Mae							
3313	MT	Dubois	Rhea Mae							
3314	CF	Pat	Rhea Mae							
3315	CN	Dubois	Rhea Mae							
3316	FL	Rhea	Rhea Mae							

Unit CareBoard

Patient and Family Communication and Engagement

The West-Com Patient CareBoard is a crucial communication tool used to inform patients, family members, and staff regarding the patient care plan and room events. Information can be displayed from the facility's EMR system or input through a Web application. Current staffing information updates automatically, and active patient calls are displayed to provide assurance to the patient that a caregiver will respond shortly. The patient and family members feel reassured when the photo and name of the caregiver entering the room is displayed on the screen. It can even display the current bed configuration and notify you when it is out of compliance. The Patient CareBoard:

- Provides visual call assurance
- Encourages patient and family involvement
- Ensures staffing information is accurate
- Reduces patient calls
- Helps reduce readmissions

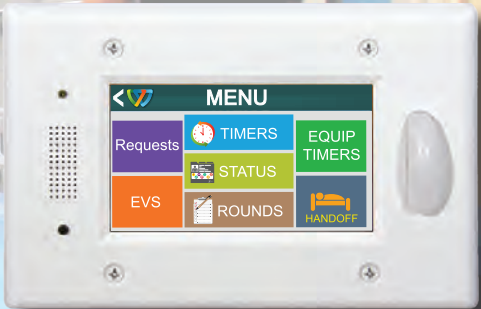
TELE 4311	
Allen, Ronny R (RON) Tue Jun 14th 2016 9:54 PM	
Welcome to TELE 800-247-6811	
Your Caregivers:	
RN	Heather B
CNA	Diane S
Providers:	Daily Plan:
Dr. Morrow	Physical Therapy
Activity:	Pain Level: 4 Comfort Goal: 2
Do not get up without assistance!	
1 person assistance	
Favors left leg	
Safety Plan:	Last Pain Medication Taken:
Fall Risk - Elevated	Vicodin 9:00 AM
	Next Pain Medication Available:
	1:00 PM
Blood Sugar:	New Medications:
219 @ 06/13/2016 4:34 PM	Vicodin
Diet: (Room Service Phone: X5368)	
Carbohydrate Controlled Diet	
Dietician may order diet and/or supplement	

Patient CareBoard

Workflow Improvement and Patient Safety

Workflow stations are a powerful communication and collaboration tool used to set care reminders, collaborate with team members and communicate with other services such as EVS, lab, imaging and transportation. Rounding time periods are configurable and can be set for multiple care providers. Use to maximize compliance when implementing multidiscipline rounding standards.

- Support for multidiscipline rounding
- Reduced risk of hospital-acquired conditions
- Set care reminders
- Collaborate with support services



Workflow Station

Actionable Alerts and Customized Communication

Easily view patient calls, unit events, equipment and staff location on an interactive map of the unit. West-Com's Nurse Console station provides a single display that keeps you informed, as well as allow staff members to communicate with patients, set staff assignments, send text messages and more. All tones, colors, floor maps, and text are configurable to the facility's requests. The Nurse Console display is offered in different sizes and can be mounted on an arm to save desk space at the nurses station.

- Activate Quiet Mode to lower noise levels
- Establish Alarm Management Rules
- Understand current care demands at a glance
- Use configurable call escalation protocols
- Send direct requests automatically to assigned caregiver



Nurse Console



Allowing caregivers to focus on what matters most...The Patient

Novus Connect offers healthcare organizations powerful tools designed to improve and facilitate communication, collaboration, workflow, and trust between care providers, patients, family members and support personnel. It is an enterprise solution and the hub of clinical communication throughout the entire organization. West-Com's bi-directional HL7 interfaces and other native data and VoIP integrations ensure workflow extends beyond nurse call and without the complications of middleware.

West-Com facilities enjoy many advantages that are designed to protect and future proof your nurse call investment. Since 1983 we have ensured interoperability within the West-Com family which allows facilities to keep pace with regulatory changes and industry initiatives at an affordable price. All West-Com customers receive free, unlimited technical training in our Fairfield, California office. Customers are not charged reoccurring licensing fees on West-Com products. You pay for your system one time without any end-of-year surprises. One system, free training, no reoccurring fees.

History of Innovation

Every West-Com nurse call system includes a cost-effective upgrade path that maximizes the facility's investment. These upgrades include numerous West-Com innovations such as:

- Direct Request - Pain Med and Bath Assist included on pillow speaker
- Multiple staff/wireless device assignment for a single patient
- Electronic patient whiteboard with staff assignments automatically displayed
- Bath stations with an additional assistance button
- Workflow stations with reminders for pain medication reassessments

Learn more about West-Com and our unique solutions for acute care, senior living, surgery centers, and clinics by calling 800-761-1180 or send an email to info@westcomncs.com.



West-Com
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Innovative Sustainable Solutions for the Advancement of Patient Outcomes

- Nurse Call
- Analytics
- Bed Management
- Patient Flow
- Alert Management
- Noise Reduction
- Workflow Improvement
- Electronic Signage

INTEGRATIONS

EMR
Directory Services
Wireless Devices
Patient Wandering
Bed Management
Patient Engagement
ADT
Staff Planning
RTLS
Wireless Beds
Web Services
Medical Devices

LIFETIME ADVANTAGES

- Improve facilities' HCAHPS
- Reduce HACs
- Facilitate multidiscipline rounding
- Reduce capital expenditures through intuitive and innovative designs
- Lower lifetime cost with sustainable, upgradable solutions
- No reoccurring licensing fees with West-Com products
- Free technical training courses to all West-Com facilities for the life of the system
- West-Com systems are manufactured in the USA

